### Caveats and Recommendations for Use of Operational Electronic Health Record Data for Research and Quality Measurement

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# Caveats and Recommendations for Use of Operational Electronic Health Record Data for Research and Quality Measurement

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#### **Disclosures**

- William Hersh, MD
  - Has no financial relationships to disclose
  - Will not be discussing off-label/investigative use(s)
     of commercial devices
- Planning committee members have nothing to disclose: Vitaly Herasevich, MD, PhD; Christopher Chute, MD; Brian Pickering, MD; and Ms. Robin Williams



### **Outline**

- Opportunities for secondary use or re-use of clinical data for research and other purposes
- Caveats of using operational clinical data
- Recommendations for using operational clinical data
- Research project: information retrieval of medical records for cohort discovery

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# US has made substantial investment in health information technology (HIT)



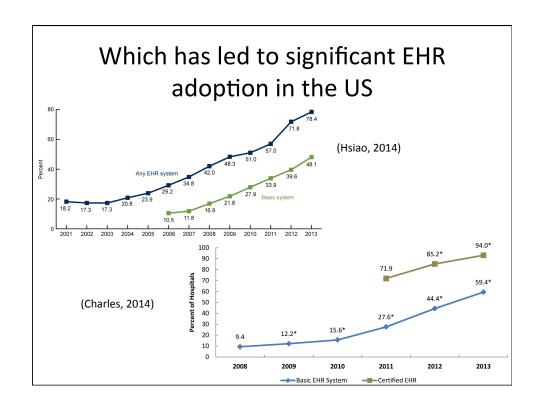
"To improve the quality of our health care while lowering its cost, we will make the immediate investments necessary to ensure that within five years, all of America's medical records are computerized ... It just won't save billions of dollars and thousands of jobs – it will save lives by reducing the deadly but preventable medical errors that pervade our health care system."

January 5, 2009

Health Information Technology for Economic and Clinical Health (HITECH) Act of the American Recovery and Reinvestment Act (ARRA) (Blumenthal, 2011)

- Incentives for electronic health record (EHR) adoption by physicians and hospitals (up to \$27B)
- Direct grants administered by federal agencies (\$2B, including \$118M for workforce development)

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# Providing opportunities for "secondary use" or "re-use" of clinical data

- (Safran, 2007; SHARPn, Rea, 2012)
- Using data to improve care delivery predictive analytics
- Healthcare quality measurement and improvement
- Clinical and translational research generating hypotheses and facilitating research
- Public health surveillance including for emerging threats
- Implementing the learning health system



# Using data to improve healthcare

- With shift of payment from "volume to value," healthcare organizations will need to manage information better to provide better care (Diamond, 2009; Horner, 2012)
- Predictive analytics is use of data to anticipate poor outcomes or increased resource use –applied by many to problem of early hospital re-admission (e.g., Gildersleeve, 2013; Amarasingham, 2013; Herbert, 2014)
- A requirement for "precision medicine" (Mirnezami, 2012) and "personalized medicine" (Altman, 2012)

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# Quality measurement and improvement

- Quality measures increasingly used in US and elsewhere to make care more "accountable"
  - Used more for process than outcome measures (Lee, 2011), e.g., Stage 1 meaningful use
- In UK, pay for performance schemes achieved early value but fewer further gains (Serumaga, 2011)
- In US, some quality measures found to lead to improved patient outcomes (e.g., Wang, 2011), others not (e.g., Jha, 2012)
- Desire is to derive automatically from EHR data, but this has proven challenging with current systems (Parsons, 2012; Pathak, 2013; Barkhuysen, 2014)

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#### Clinical and translational research

- Led in part by activities of NIH Clinical and Translational Science Award (CTSA) Program (Mackenzie, 2012)
- One of largest and most productive efforts has been eMERGE Network – connecting genotypephenotype (Gottesman, 2013; Newton, 2013)
  - http://emerge.mc.vanderbilt.edu
  - Has used EHR data to identify genomic variants associated with atrioventricular conduction abnormalities (Denny, 2010), red blood cell traits (Kullo, 2010), white blood cell count abnormalities (Crosslin, 2012), thyroid disorders (Denny, 2011), etc.

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# Clinical and translational research (cont.)

- Other successes include replication of clinical studies, e.g.,
  - Randomized controlled trials (RCT)
    - Women's Health Initiative (Tannen, 2007; Weiner, 2008)
    - Other cardiovascular diseases (Tannen, 2008; Tannen, 2009) and value of statin drugs in primary prevention of coronary heart disease (Danaei, 2011)
  - Observational studies
    - Metformin and reduced cancer mortality rate (Xu, 2014)
- Much potential for using propensity scores with observational studies as complement to RCTs
  - Often but not always obtain same results as RCTs (Dahabreh, 2014)



### Public health

- "Syndromic surveillance" aims to use data sources for early detection of public health threats, from bioterrorism to emergent diseases
- Interest increased after 9/11 attacks (Henning, 2004; Chapman, 2004; Gerbier, 2011)
- Ongoing effort in Google Flu Trends
  - http://www.google.org/flutrends/
  - Search terms entered into Google predicted flu activity but not early enough to intervene (Ginsberg, 2009)
  - Performance in recent years has been poorer (Butler, 2013)
  - Case of needing to avoid "Big Data hubris" (Lazer, 2014)

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#### Implementing the learning healthcare system (Greene, 2012) Use evidence to analyze results to show what does and re results to imp In a learning for everyone health care system, research influences practice and practice influences research Internal and External Scan control settings Design care and evaluation based on evidence generated here and elsewhere Internal **External**

#### Caveats for the Use of Operational Electronic Health Record Data in Comparative Effectiveness Research

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- Inaccurate
- Incomplete
- Transformed in ways that undermine meaning
- Unrecoverable for research
- Of unknown provenance
- Of insufficient granularity
- Incompatible with research protocols

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#### Inaccurate

- Documentation not always a top priority for busy clinicians (de Lusignan, 2005)
- Analysis of EHR systems of four known national leaders assessed use of data for studies on treatment of hypertension and found five categories of reasons why data were problematic (Bayley, 2013)
  - Missing
  - Erroneous
  - Un-interpretable
  - Inconsistent
  - Inaccessible in text notes



## Incomplete

- Not every diagnosis is recorded at every visit; absence of evidence is not always evidence of absence, an example of a concern known by statisticians as censoring (Zhang, 2010)
- Makes tasks such as identifying diabetic patients challenging (Miller, 2004; Wei, 2013; Richesson, 2013)
- Undermine ability to automate quality measurement
  - Measures under-reported based on under-capture of data due to variation in clinical workflow and documentation practices (Parsons, 2012)
  - Correct when present but not infrequently missing in primary care EHRs (Barkhuysen, 2014)



# "Idiosyncrasies" of clinical data (Hersh, 2013)

- "Left censoring" First instance of disease in record may not be when first manifested
- "Right censoring" Data source may not cover long enough time interval
- Data might not be captured from other clinical (other hospitals or health systems) or non-clinical (OTC drugs) settings
- · Bias in testing or treatment
- Institutional or personal variation in practice or documentation styles
- Inconsistent use of coding or standards



# Overcoming the caveats: recommendations for EHR data use

- (Hersh, 2013)
- Assessing and using data
- Adaptation of "best evidence" approaches to use of operational data
- Need for standards and interoperability
- Appropriate use of informatics expertise



# Approach: adapt rules of evidence-based medicine (EBM)?

- Ask an answerable question
  - Can question be answered by the data we have?
- Find the best evidence
  - In this case, the best evidence is the EHR data needed to answer the question
- · Critically appraise the evidence
  - Does the data answer our question? Are there confounders?
- Apply it to the patient situation
  - Can the data be applied to this setting?



#### INFORMATICS PROFESSOR

THIS BLOG MAINTAINS THE THOUGHTS ON VARIOUS TOPICS RELATED TO BIOMEDICAL AND HEALTH INFORMATICS BY DR. WILLIAM HERSH, PROFESSOR AND CHAIR, DEPARTMENT OF

SATURDAY, SEPTEMBER 6, 2014

#### Unscrambling Eggs and the Need for Comprehensive Data Standards and Interoperability

Two local informatics-related happenings recently provided teachable moments demonstrating why a comprehensive approach to standards and interoperability is so critical for realizing the value of health IT.

Fortunately, the Office of the National Coordinator for Health IT (ONC) has prioritized interoperability among its activities moving forward, and other emerging work on standards provides hope that the problems I will described that occurred locally (and I know occur many other places) might be avoided in the future.

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VEDNESDAY, MAY 15, 2013

#### Universal EHR? No. Universal Data Access? Yes.

A recent blog posting calls for a "universal EMR" for the entire healthcare system. The author provides an example and correctly laments how lack of access to the complete data about a patient impedes optimal clinical care. I would add that quality improvement, clinical research, and public health are impeded by this situation as well.

However, I do not agree that a "universal EMR" is the best way to solve this problem. Instead, I would advocate that we need universal access to underlying clinical data, from which many different types of electronic health records (EHRs), personal health records (PHRs), and other amplications can emerge.



http://www.billhersh.info

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#### Need for standards and interoperability

- · Recognition by ONC as critical for HIT success
- · Emerging standards should facilitate
  - e.g., Fast Health Interoperability Resources (FHIR)
    - http://wiki.hl7.org/index.php?title=FHIR for Clinical Users

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# Also need academic contributions of informatics

- Informatics workforce and its training (Hersh, 2010)
  - Development and implementation driven with users and optimal uses in mind – engage by providing value
  - Led by well-trained workforce, including clinical informatics subspecialists (Detmer, 2014)
- Research agenda must better understand
  - Biases healthcare process creates in EHR data
  - Workflows impact and optimization
  - User interfaces that allow the entry of high-quality data in time-efficient manner
  - Limitations of all data and how it can be improved



# An instance of research: cohort discovery

- Adapting information retrieval techniques to medical records
- Use case somewhat different from usual information retrieval: want to retrieve records and data within them to identify patients who might be candidates for clinical studies
- Another goal: working with large quantity of data, i.e., not few hundred documents typical to natural language processing studies

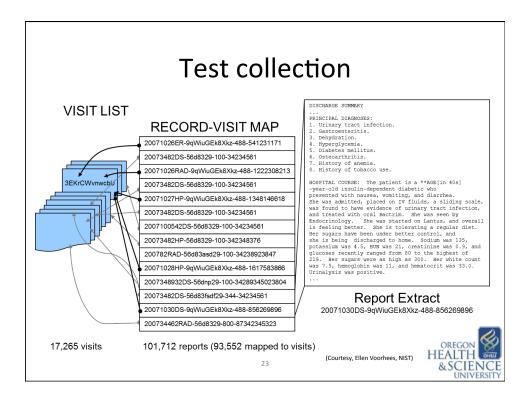
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# Challenges for informatics research with medical records

- Has always been easier with knowledge-based content than patient-specific data due to a variety of reasons
  - Privacy issues
  - Task issues
- Facilitated with development of large-scale, deidentified data set from University of Pittsburgh Medical Center (UPMC)
- TREC Medical Records Track launched in 2011, repeated in 2012 (Voorhees, 2012)

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### Some issues for test collection

- De-identified to remove protected health information (PHI), e.g., age number → range
- De-identification precludes linkage of same patient across different visits (encounters)
- UPMC only authorized use for TREC 2011 and TREC 2012 but nothing else, including any other research (unless approved by UPMC)



# Easy and hard topics

- Easiest best median bpref
  - 105: Patients with dementia
  - 132: Patients admitted for surgery of the cervical spine for fusion or discectomy
- Hardest worst best bpref and worst median bpref
  - 108: Patients treated for vascular claudication surgically
  - 124: Patients who present to the hospital with episodes of acute loss of vision secondary to glaucoma
- Large differences between best and median bpref
  - 125: Patients co-infected with Hepatitis C and HIV
  - 103: Hospitalized patients treated for methicillin-resistant Staphylococcus aureus (MRSA) endocarditis
  - 111: Patients with chronic back pain who receive an intraspinal painmedicine pump



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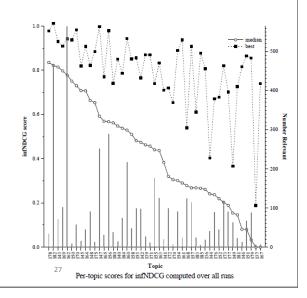
# Failure analysis for 2011 topics (Edinger, 2012)

	Number	Number
Reasons for Incorrect Retrieval	of Visits	of Topics
Visits Judged Not Relevant	•	•
Topic terms mentioned as future possibility	16	9
Topic symptom/condition/procedure done in the past	22	9
All topic criteria present but not in the time/sequence specified by the topic description	19	6
Most, but not all, required topic criteria present	17	8
Topic terms denied or ruled out	19	10
Notes contain very similar term confused with topic term	13	11
Non-relevant reference in record to topic terms	37	18
Topic terms not present—unclear why record was ranked highly	14	8
Topic present—record is relevant—disagree with expert judgment	25	11
Visits Judged Relevant		
Topic not present—record is not relevant—disagree with expert judgment	44	21
Topic present in record but overlooked in search	103	27
Visit notes used a synonym or lexical variant for topic terms	22	10
Topic terms not named in notes and must be inferred	3	2
Topic terms present in diagnosis list but not visit notes	5	5



## Results for 2012

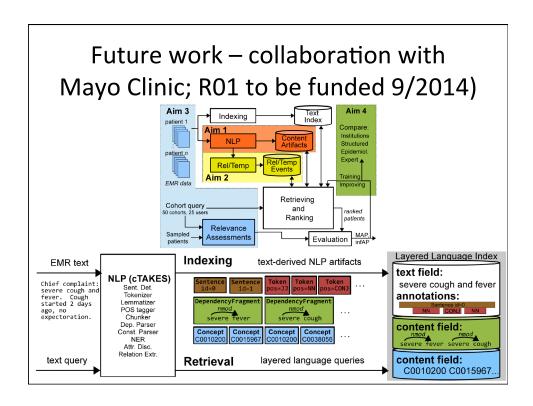
Run	infNDCG	infAP	P(10)
NLMManual*	0.680	0.366	0.749
udelSUM	0.578	0.286	0.592
sennamed2	0.547	0.275	0.557
ohsuManBool*	0.526	0.250	0.611
atigeo1	0.524	0.224	0.519
UDinfoMed123	0.517	0.236	0.528
uogTrMConQRd	0.509	0.231	0.553
NICTAUBC4	0.487	0.216	0.517



# What approaches did (and did not) work?

- Best results in 2011 and 2012 obtained from NLM group (Demner-Fushman, 2011)
  - Top results from manually constructed queries using Essie domain-specific search engine (Ide, 2007)
  - Other automated processes fared less well, e.g., creation of PICO frames, negation, term expansion, etc.
- Best automated results in 2011 obtained by Cengage (King, 2011)
  - Filtered by age, race, gender, admission status; terms expanded by UMLS Metathesaurus
- Benefits of approaches commonly successful in IR provided small or inconsistent value
  - Document focusing, term expansion, etc.





### **Future directions**

- Evaluation must focus on real-world
  - Use cases
  - Collections and topics
- Use cases should focus on tasks of clinicians, researchers, and other specific roles
- Collections should reflect type and quantity of information appropriate to use cases



# **Conclusions**

- There are plentiful opportunities for secondary use or re-use of clinical data
- We must be cognizant of caveats of using operational clinical data
- We must implement best practices for using such data
- We need a research agenda to optimize use

